

SURC Information

Clinic hours

Monday – Friday

8:30am – 4:30pm

Closed on public holidays

Phone number

9784 8856

0435 190 650

Location

Chemotherapy Day Unit,

Frankston Hospital

Level 1 Integrated Health Building,

2 Hastings Road, Frankston

VIC 3199

Do you need an interpreter?

If you are feeling unwell and need an interpreter, please call SURC nurse on 9784 8856 or 0435 190 650

What if SURC is closed?

For urgent concerns outside SURC hours, you can contact the cancer nurse on:

(A/H) 0408 398 114

Mon - Fri 4.30 pm -10 pm

Sat/Sun 8 am – 10 pm

OR

Attend your nearest emergency department

OR

Call 000 for an ambulance

Alternatively, you can visit your GP for any non-urgent concerns

peninsulahealth.org.au



Print Code: 17906– July 2020

Authorising Department: Chemotherapy Day Unit

The Peninsula Health SURC is supported by The Southern Melbourne Integrated Cancer Service

Disclaimer: The information contained in the brochure is intended to support, not replace, discussion with your doctor or health care professionals.

Peninsula Health

PO Box 52

Frankston Victoria 3199

Telephone (03) 9784 7777

www.peninsulahealth.org.au



Reviewed by
Consumers



Symptom & Urgent Review Clinic (SURC)

Support for patients experiencing side-effects during cancer treatment



Peninsula
Health

What is SURC?

SURC is short for Symptom and Urgent Review Clinic. The Peninsula Health SURC is run by a cancer nurse specialist who supports patients experiencing side-effects during their cancer treatment.

Patients (or their support person) can call and get advice through SURC if they have concerns or are feeling unwell. There is also a medical oncology/haematology doctor available if needed.

Where is SURC?

Our SURC is located in the Chemotherapy Day Unit, Level 1 Integrated Health Building at Frankston Hospital.

We strongly advise that you call us on 9784 8856 or 0435 190 650 prior to attending the SURC clinic.

When should I contact the SURC nurse?

If you are experiencing any of the following:

- High Temperature (>37.5)
- Nausea and/or vomiting
- Diarrhoea or constipation
- Uncontrolled or persistent pain
- Mouth ulcers
- Unexpected or severe tiredness/ fatigue
- Skin rash
- New cough
- Shortness of breath
- Difficult urinating

If you have any other concerns about symptoms you may be experiencing

Call SURC Nurse on:

9784 8856

0435 190 650

How can the SURC nurse help me?

When you call, the SURC nurse will ask you questions about what symptoms you are experiencing as well as some general questions.

The SURC nurse may offer one or more of the following:

- Advice over the phone about how to manage the symptoms you are experiencing
- Recommend that you attend in person for review at SURC
- Advice to see your GP or attend the nearest Emergency Department

If you are advised to attend at the Emergency Department in the hospital, the SURC nurse will notify them prior to your arrival to ensure a timely review.