

Supportive and Palliative Care Clinic

This clinic is for those with a life limiting illness with a focus on improving symptoms, quality of life, patient and carer support and linkage with Community Services.

Categories for Appointment

	Clinical Description	Timeframe for Appointment
Category 1 – Urgent	Severe symptoms or referring doctor requires urgent review	7 days
Category 2 – Routine	All others	14 days

Inclusion Criteria

- All residents within Peninsula Health geographical area
- Patient is known to have a life limiting incurable illness and has palliative care needs
- The referring health practitioner has explained the role of the Supportive and Palliative Care clinic

Exclusion Criteria

- Overseas Non Eligible patients must first contact patient liaison office on 9784 8056 to make payment arrangements before booking appointment can be made
- Patients who live out of Peninsula Health's geographical boundaries
- Patient/family has not provided consent
- Unable to attend the clinic or has transport issues
- Receiving MND out-patients care

Clinic Information

- Friday 0900 – 1130
 - **Clinic Location:** Frankston Integrated Health Centre, Hastings Road, Frankston 3199
 - **Phone:** 9784 2600
 - **Referrals: Fax:** 9788 1879
- Mail:** Supportive and Palliative Care Clinic
Frankston Hospital Outpatients
PO Box 52
Frankston 3199

Minimum Referral Information Required

(Please note: Cannot be processed if minimum information is missing)



- **Referral must be addressed to named practitioner – Dr Sandeep Bhagat**
- Referring practitioner name, provider number and signature
- Date of referral
- *Period for which referral is valid (if different to standard referral validity)*
- Patient's name, address, date of birth, Medicare number and phone number
- Clinical details and reason for referral
- Relevant medical history
- Medications
- Allergies
- Results of all recent and relevant investigations