GOAL 1: Create a better consumer experience

Peninsula Health will provide a better consumer experience:

- Facilities will be welcoming, easy to get around and designed to provide the best care.
- Patients, their families and carers will be helped to access the care that they need.
- Patients and their families will be involved in their own care.
- Patients and their families will be helped with making decisions.

GOAL 2: Provide timely and appropriate healthcare

Peninsula Health will increase its services and facilities to meet the needs of the growing Frankston and Mornington Peninsula population:

- New facilities will be built where they are needed. For example a new surgery wing at Frankston Hospital and a new Rosebud Community Health Centre.
- The number of specialist and outpatient services will be increased.
- Patient care will be coordinated with other services as needed.

GOAL 3: Care for and develop our workforce

Peninsula Health will work towards becoming an employer of choice:

- The workplace will be a positive environment with good communication and support.
- Staff will be provided with excellent training and education.
- Our volunteers will be supported and developed.

GOAL 4: Promote health and well being of our community and staff

Peninsula Health will develop programs that educate, train and support people to be fit and well:

- Strong partnerships will be built with Frankston and Mornington Peninsula communities.
- Programs encouraging a healthy lifestyle will be conducted.
- Programs will be run to assist people with long term illnesses, such as diabetes and arthritis, to maintain their wellbeing.

GOAL 5: Enhance quality

Peninsula Health will continue to improve the quality of its care:

- Peninsula Health will make improvements by monitoring and reviewing its care.
- Areas of risk will be identified and managed.
- Care will be improved through education and training.

GOAL 6: Provide innovative and efficient services

Peninsula Health will continue to improve its services:

- Good team work will provide coordinated care for each patient.
- Each patient’s hospital stay will be well managed.
- Information technology systems will be updated.
- Peninsula Health will stay within its budget while always looking at ways to improve its income.