

## What do I need to provide?

You will be asked to present your passport, a copy of your health insurance policy and a valid credit card for security purposes.

## What happens if I don't pay?

If you do not pay, Peninsula Health will instigate legal proceedings to recover outstanding amounts. Peninsula Health may also advise the relevant Commonwealth authorities if required.

If paying the full fee will cause you financial hardship please ask to speak to the Private Patient Services Officer.

## Need help or assistance?

If you have any questions, or need assistance during your admission, Peninsula Health's Private Patient Services Officers are available to assist you.

**Phone: (03) 9784 7042**

or

**(03) 9784 8385 (voicemail service)**

Peninsula Health's cashier can be contacted on

**(03) 9784 7755**

## References:

Medicare Australia: Healthcare for visitors to Australia



**Disclaimer:** The information contained in this brochure is intended to support not replace discussion with your doctor or health care professionals.

Print Code: 14939 – 22/07/2013

Authorising Department: Private Patient Services



PENINSULA HEALTH

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SERVICE INTEGRITY COMPASSION RESPECT EXCELLENCE



PENINSULA HEALTH

## Important Information for Overseas Patients requiring health care at Peninsula Health



IN PARTNERSHIP,  
Building a  
**Healthy Community**

## If you are an overseas visitor you must tell Peninsula Health.

As a visitor to Australia, you are not eligible for Medicare, the Australian Government's health care program.

## Will I have to pay for my health care?

The Australian Government has Reciprocal Health Care Agreements (RHCA) with the governments of the United Kingdom, New Zealand, Republic of Ireland, Sweden, the Netherlands, Finland, Belgium, Norway, Slovenia, Malta<sup>1</sup> and Italy<sup>1</sup>. These agreements entitle you to limited subsidised health services for medically necessary treatments whilst visiting Australia. Please note that conditions do apply for some countries.

If you are an overseas visitor from a country who Australia does **not** have a Reciprocal Health Care Agreement with, you will be treated as a **Medicare Ineligible Patient** and will be required to pay the hospital for all medical care and treatment. This includes all 'outpatient' visits, as well as inpatient (admitted) care and accommodation. \*\*

As an overseas visitor, it is your responsibility to ensure you have health insurance cover or adequate money to cover the cost of your health care. Subject to the terms and conditions of your policy you may be able to claim these costs back from your insurer. Please keep all receipts to lodge a claim from your medical/travel insurer. Patients are responsible for submitting claims to their own health insurance provider for payment.

<sup>1</sup> Covered by Medicare for a period of six months from the date of arrival in Australia

OVERSEAS INELIGIBLE PATIENT FEE STRUCTURE	
HOSPITAL SERVICE**	Fee for Overseas Ineligible Patients*
<b>1. EMERGENCY &amp; OUTPATIENTS</b>	
Emergency Attendance – non admitted	\$ 550
Outpatient Clinic medical, per consultation	\$ 350
Outpatient Clinic maternity, per consultation	\$ 350
Outpatient Clinic Allied Health, per consultation	\$ 350
Midwifery Homecare, per visit	\$ 100
<b>2. WOMENS HEALTH - INSURED</b>	
Bed Rate, per day/night includes management of birth	\$ 3,200
Additional nights, per night	\$ 3,200
<b>3. WOMENS HEALTH - UNINSURED</b>	
Maternity Care, per birth episode***	\$ 13,300
<b>4. CORONARY CARE</b>	
Bed Rate, per day/night	\$ 3,000
<b>5. INTENSIVE CARE UNIT</b>	
Bed Rate, per day/night	\$ 4,500
<b>6. MEDICAL / SURGERY</b>	
Medical – Bed Rate, per day/night	\$ 1,200
Surgical – Bed Rate, per day/night	\$ 1,500
<b>7. OTHER</b>	
Sub-Acute Inpatient per day/night	\$ 1,200
Mental Health Inpatient per day/night	\$ 1,200
Special Care Nursery, per night	\$ 1,200

\* Please note fees are valid effective August 2013 and are subject to change at any time without notice. Please request an up to date quote prior to your admission.

\*\*The fees above do not include additional costs for surgically implanted prostheses, diagnostic services (pathology, radiology, ultrasounds) and/or pharmaceuticals. You are responsible for these additional costs.

\*\*\* The Uninsured Maternity fee covers management of birth, antenatal outpatient appointments, inpatient hospital accommodation of up to 3 nights, and homecare visits. The cost of pathology, radiology, ultrasounds and pharmaceuticals are not included.

## Overseas visitors - Maternity Care Information for pregnant women

The payment for maternity care at Peninsula Health is required prior to confirmation of your booking and commencement of care. Payment can be made as one upfront payment, or three equal instalments paid in full prior to delivery. The first instalment must be received prior to commencement of any maternity care.

It is your responsibility to ensure you have adequate money or health insurance cover, for your own and your baby's health care needs. We suggest you check your level of cover for pregnancy, and also if your policy covers the cost of hospital home visiting after discharge. A Private Patient Services Officer will discuss your booking and documentation requirements and provide you with your payment options.

### Hospital Out Patient Costs

Hospital maternity 'Outpatient Clinic' attendances are charged a standard fee per visit. This fee must be paid prior to the appointment. This charge does not include any diagnostic services, these will be billed separately.

### Hospital Admission Costs

Charges will apply for hospital accommodation, birth suite and theatre fees (where applicable). If your baby requires specialised nursery care or theatre, additional charges will also apply.

### Midwifery Homecare

After being discharged home you will be offered a home visit by a midwife. These home visits are an important part of the care for you and your baby. In some situations you may be asked to return to the hospital for review as an 'outpatient'. Fees for home visits can be paid at the hospital prior to your discharge. These options will be discussed with you before being discharged from hospital.