

Video Call: Waiting Area Dashboard

Clinic name
Organisation name

HDA TEST CLINIC 2
HDA Test Organisation

Open/close left panel

View participants and call activity

Notify waiting caller

View and edit your profile

Make a test call

Set Waiting Area alerts

View Waiting Area hours

Click on Participants to view information about the participant names including:

- camera
- microphone
- browser, and
- bandwidth information
- for all participants in the call

Participants

Only currently active participants are displayed

Sam Georgy (You)
Host

On On
Good 1.51Mbps 1.75Mbps
Chrome 78.0.3904 Windows 10.0.0

DISCONNECT

Test Patient
Guest

On On
Excellent 1.35Mbps 1.77Mbps
Samsung Internet 10.1.0 Android 8.0.0

DISCONNECT

Transfer Tom Jones

-- Select a transfer location --
(demo) Acma Clinical service
HDA Clinic Test 3
HDA Test Clinic 1

All Callers

Status	Caller	Participants	Telephone	Actions	Notify
Waiting (01:12)	Mary Johnson	1	0205580428	JOIN CALL Transfer	Notify
On Hold (01:00)	Sean Thompson	1	0410745348	JOIN CALL Transfer	Notify
Being seen (00:40)	Tom Jones	2	0424074074	JOIN CALL	Notify

Clinic Settings

TEST CALL
Test your network and equipment.

Waiting Area Alerts
Customise how you are notified of new calls

Waiting Area Hours
View the hours of operation for this waiting area

The waiting area is ready to receive callers

Closes in 3 hours

View the opening hours

Waiting Area URL
Give this URL to callers to have them join this waiting area

<https://hdatest2.vcc.healthdirect.org.au/join>

Support
View the support contacts for this waiting area

Telehealth Manager
Jude Cobb
+61 438 240 074
jobhughes16@hotmail.com

Staff Support Contact (Organisation)
Tom Jones
+61 412 345 123
t.jones@test.com

Microphone and Camera
Configure how your calls are setup

Start call with camera on

Start call with microphone on

Event log

Time	Type	Sender	Content
23/09/2019, 13:41:42	Joined	System	Name: Tom Jones Phone: 0424074074 Terms: ✓
23/09/2019, 13:41:56	Answered	System	Provider: Jude Cobb
23/09/2019, 13:41:59	Participant Connected	System	Name: Jude Cobb
23/09/2019, 13:42:03	Participant Connected	System	Name: Tom Jones

Participants
Call activity

Feedback