

Family Violence Referral Pathways

Please be aware that referrals, both internal and external should be discussed with the senior member of staff on shift, and in consultation with the Family Violence CPG (*Prompt 29470151 Family Violence Response and Referral*)

Internal Referrals (Family Violence)

- Family Violence Clinical Liaison, SHRFV Project,
DG-All-FamilyViolenceClinicalLiaisons@phcn.vic.gov.au
- Specialist Family Violence Advisor (Mental Health) Renee Blight (Mon/Wed/Fri) - **0481 907 810**
- Elder Abuse Clinical Liaison—Sue Leake (Mon-Fri) **0466 781 205**
- Social Work Department **ext. 7073**
- Health Justice Partnership
via Social work dept. ext. 7073
- Keeping Families Safe (**via ACCESS—1300 655 81**)
- Men's Behaviour Change Program (**via ACCESS**)

Other Non-Family-Violence-Specific Services

- AOD services (**via ACCESS**)
- Aboriginal Liaison Officer—**0481 901 324**
- Mental Health Access and Assessment- **0407314 67**
- Healthy Mothers, Healthy Babies (**via ACCESS**)
- Counselling (**via ACCESS**)
- Community Care (**via ACCESS**)

External Crisis Response (24/7)

- Safe steps—Family Violence Crisis Response: **(03) 93223544 or 1300739282 & press option 1 for hospital/police**
- Police: **000 Emergency**
- Sexual Offences & Child abuse Investigation Team (SOCIT): **8770 1000**
- Child Protection Intake (South East) :**1300 655 795**
Child Protection After Hours: **13 12 78**
- Victorian Forensic Paediatric Medical Service: **1300 66 11 42**
- Sexual Assault Crisis Line (SACL—state wide) : **1800 806 292**
- Mensline (male victims of Family Violence): **1300 789978**

Additional Support Services (Mon-Fri 9-5pm)

- iHeal—Collaborative service for LGBTIQ, CALD or people with a disability: **9663 6733**
- Thorne Harbour (formerly Victorian Aids Council) LGBTIQ support: **9865 6700**
- In Touch Multicultural Centre: **1800 755 988**
- Elizabeth Morgan House—Aboriginal refuge and support service : **9482 5744**
- Victims of Crime (male or female victims) 8am-11pm, 7 days **1800 819 817**
- Men's Referral Service (for men who use violence): **1300 766 491**

Office hours Response (9am -5pm)

- The Orange Door Bayside Support and Safety Hub
(1800 319 353)
- Specialist Family Violence Services (South)
Good Shepherd: **5971 9444**
WAYSS: **9770 2867**
- SECASA (Sexual assault and family violence counselling—South East) :
9928 8741 / 9594 2289 (24 hr)
- Somerville Police Family Violence Unit:
5978 1300
- 1800 RESPECT: **1800 737 732**
- Senior Rights Victoria: **1300 368 821**
- Respecting Elders: **1800 639 523**
- Office of the Public Advocate:
1300 309 337
- Peninsula Community Legal Centre:
9783 3600

