

How do I contact ACCESS?



Phone: 1300 665 781

and ask to speak to an
ACCESS worker



Fax: 9784 2309

**ACCESS staff work from many
Peninsula Health sites to help with
your enquiries:**

Hastings Community Health
185 High Street, Hastings, 3195
Phone: 5971 9100

Mornington Community Health
62 Tanti Avenue, Mornington, 3931
Phone: 5970 2000

The Mornington Centre
Cnr. Tyalla Grove & Separation Street,
Mornington, 3931
Phone: 5976 9000

Frankston Community Health
Frankston Integrated Health Centre
Hastings Road, Frankston, 3199
Phone: 9784 8100

Rosebud Community Health
38 Braidwood Avenue, Rosebud, 3939
Phone: 5986 9250

Disclaimer: The information contained in this brochure is intended to support and not replace discussion with your doctor or health care professionals.

Print Code: 15187 – August 2014
Authorising Department: ACCESS

Peninsula Health
PO Box 52
Frankston Victoria 3199
Telephone (03) 9784 7777
www.peninsulahealth.org.au



**Peninsula
Health**

CONTACT ACCESS

For **Peninsula Health**
Service Referrals and Information



Phone: 1300 665 781
and ask to speak to an ACCESS Worker

Fax: 9784 2309

What is ACCESS?

ACCESS is the first point of contact for information and referrals to a wide range of community health, rehabilitation and specialist services provided by Peninsula Health.

Who will I speak to?

Our friendly ACCESS staff are experienced health professionals trained to provide you with information about our services.

How can ACCESS help you?

Anyone can call ACCESS.

Staff will assist you by providing information and they can take referrals for a wide range of Peninsula Health services. In many service areas ACCESS can provide information about other service options available.

ACCESS staff can also advise you if there are any particular requirements you need to be aware of and are able to book appointments for some services.

Health Professionals can contact ACCESS for information on a wide range of Peninsula Health services.

A written referral is preferred from service providers making referrals and ACCESS can advise and assist with this process if required.

What services can ACCESS help with?

- Aboriginal Access & Support
- Advance Care Planning
- Cardiac Services
- Carer Support
- Children's Services
- Chronic Pain Management
- Continence
- Counselling
- Dementia & Memory
- Diabetes Education & Prevention
- Drug & Alcohol Services
- Exercise Programs
- Exercise Physiology
- Falls and Mobility
- Home based aids, equipment & minor home modifications
- Homeless outreach
- Men's Behaviour Change
- Nutrition
- Occupational Therapy
- Physiotherapy
- Planned Activity Groups
- Podiatry
- Post Acute Care
- Quit Smoking Support Services
- Rehabilitation Programs
- Sexual Health
- Speech Pathology
- Youth Services

Peninsula Health Service Information

Peninsula Health has 12 sites and our services are provided from many locations across Frankston and the Mornington Peninsula.

More information about services can be provided directly by the ACCESS Team. Information is also available on our website – www.peninsulahealth.org.au

What happens to my information?

ACCESS staff are committed to respecting your privacy and treating your information in a sensitive and confidential manner. This information is stored securely and managed by Peninsula Health in accordance with laws that protect your privacy.

Is there a cost involved?

ACCESS is a point of contact and connection for Peninsula Health Service referrals and information. ACCESS is a free service, however fees may apply to services you are referred to.