

Peninsula Health Visitor Car Parking



Peninsula Health provides access to car parking for the convenience of our patients, visitors and employees (subject to availability). Access to car parking is available 24 hours per day, seven days a week.

FRANKSTON HOSPITAL PARKING FACILITIES

Peninsula Health's parking terms and conditions and fees and limits to liability are displayed at the entry to Multi Deck car park facilities and at ticket machines and car park pay stations.

Parking options for visitors include:

- **The Multi-Deck car park facility**, which includes
 - 26 designated accessibility (disabled) parking spaces located on the ground floor
 - 6 courtesy parking bays for seniors
 - 6 bays for parents with prams
- **The Visitors Western Car Park, Building A and Emergency Department area.**

Entry; the visitor car park is accessible from Hastings Road and Dundas Street. Please refer to the Site Map above. Parking maps are also provided on Peninsula Health's website.

Exit; exit route from Frankston Hospital is via Hastings Road, Dundas Street or Yuille Street. When using the Dundas Street exit Peninsula Health recommend turning left onto Hastings Road.

Drop Off Zones At Main Entrances (Applicable all sites)

Several drop off and pick up zones are provided for patients and visitors. These zones are generally located outside the Health Service entrance.

Accessibility Parking

Peninsula Health has made provision for accessibility bays at each campus. Vehicles must display a valid Blue Disabled Permit. Permits must be clearly displayed so the permit number and expiry date are visible from the exterior of the vehicle.

How Do I Pay?

Frankston Hospital Multi Deck

Payment for car parking by Patients, Carers or Visitors is made at the Automated Pay Stations which are located outside and main entrance, near the multilevel car park and in the Western Car Park

Frankston Hospital Standard Parking Rates as at April 2017 (all prices include GST)

Time Period	Standard Hourly Rates	Concession Rates – 50% off
30 minute grace period Exit using entry ticket – without going to pay station	No charge	No charge
Up to 1 hour	\$7.00	\$3.50
Up to 2 hours	\$9.00	\$4.50
Up to 3 hours	\$11.00	\$5.50
Up to 4 hours	\$13.00	\$6.50
Over 4 hours - Maximum Daily Rate	\$15.00	\$7.50
Weekly Rate	\$45.00	\$22.50
*Credit card transaction fee	50¢	

Concession Card holders can access discount rates by attending the Frankston Hospital Cashier at Main Reception
Concessional Card Holder:

- Centrelink Pensioner Concession Card
- Centrelink Health Care Card
- Veterans' Affairs Pensioner Concession Card
- Veterans Affairs Card Holders

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Concessional Parking and Waiving Of Car Parking Fees

Peninsula Health has made a number of provisions in relation to Car Parking Fee relief to meet the needs of our patients and their families/carers in need including:

- The provision of a discounted weekly rate. Please see the Frankston Hospital Cashier at Main Reception during business hours
- Eligible concession card holders, as per the DHHS Victorian Concessions “*A Guide to discounts and services for eligible households in Victoria*”, are provided with a 50% discount off the standard parking rates above.
- Palliative Care, Oncology Services and Haemodialysis patients are provided with access to free permit parking at Peninsula Health Sites due to their regular attendance for treatment.

Concession Card holders can access discount rates by attending the Frankston Hospital Cashier at Main Reception during business hours 8:30am to 5:00pm.

Card holders upon showing their concession card and ID can pay the discounted rate at the Cashiers desk and receive an exit ticket for the Multi Deck Car Park.

Frankston Hospital Infringements

All roadways within the Frankston Hospital site are gazetted under the Road Safety Act 1986.

Vehicles not parked in accordance with notices and displayed signage within hospital grounds are liable to be issued an Infringement Notice in accordance with the Infringements Act 2006.

Statutory rates for infringements fines apply.

Frankston Hospital Infringement Process

When an infringement has been issued, the appellant is required to:

- a) Pay the fine before the due date.
- b) Or if contesting, respond in writing to Bartels prior to the due date. (Bartels are authorised to act on behalf of Peninsula Health in the matter of local law infringements).

If a response or payment to the infringement has not received by the due date, the fine cannot be revoked. If you wish to contest the fine a hold is placed on the infringement until an outcome has been decided.

All communication in relation to the infringement must be via Bartels. Contact details are available on the back of the infringement notice.

Frankston Hospital Further Assistance

Our Infringement Officer and Security Employees will be able to assist with your queries in relation to car parking or directions. The switchboard employees located inside the main entrance can also assist with car parking enquiries.

If you are experiencing difficulties exiting the multi deck car park, intercoms are available at the exit points.

Other Sites Further Assistance

The reception Employees at other Peninsula Health Sites will be able to assist you with your car parking enquiries.

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